

MSU Library - AskRef

ASKREF, an electronic reference service, is now available to members of the Mankato State University community. Memorial Library's reference librarians will answer questions sent to ASKREF@mnsu.edu. MS-Mail users may send questions to "ASKREF."

The librarians will respond to questions about library policies or services and answer short reference questions. For longer and more complex questions, the librarian will offer suggestions about starting points for conducting research. However, extensive research questions will require a library visit for additional assistance.

Those sending questions should include their name, e-mail address, telephone number (including area code). If the request relates to a class assignment or project, information about the specific type of assignment will help in supplying an appropriate answer to the question.

Questions received before 1:00 p.m. Monday through Thursday will receive a response by 5:00 p.m. on the following day. Questions received after 1:00 p.m. Monday through Thursday or any time Friday through Sunday or holidays will receive a response within two working days.

Marilyn Montgomery, Reference Coordinator, explained that the service was developed in part to provide better service to students taking courses through extended campus. Those students will receive a notice about the service when their classes begin. However, any Mankato State student, staff member or faculty member can use ASKREF.

Those who need additional information about the service can send queries to the e-mail address noted above or phone (507) 389-5958.

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URL: <http://www.lib.mnsu.edu/News/961/askref.html>

Please send any questions or comments to: [Webmaster](#)

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